CARE MANAGEMENT: HEALTH HOMES

The Arc
Monroe
New York



Quick Facts:

- It is free to the person
- It is not a house or a shelter
- It is an organization that provides a care manager to people with chronic conditions
- It links people to community and care supports, as well as coordinates medical and behavioral health care.

Eligibility:

- Adults and children receiving the majority of their care in Monroe County
- Medicaid recipients with two or more chronic health conditions (i.e. asthma, diabetes, heart disease, mental health condition, substance abuse disorder, IDD etc.) OR with significant mental illness OR living with HIV/AIDS
- Children with sickle cell

Health Homes Care Management is a free service for Medicaid recipients. Often times those with chronic medical conditions and Medicaid are unable to find providers and services. Once you are enrolled in Health Homes, you will have a care manager that works with you to map out the services you need.

It can mean fewer trips to the emergency room or less time spent in the hospitals. Getting regular care and services you need from doctors and providers. Finding you a safe place to live. Finding you a way to get to medical appointments.

It helps you!

Health Homes Care Management connects you to: health care providers, mental health and substance abuse providers and providers for needed medications. Care Managers can help with paperwork, housing, and getting you benefits (food stamps, heap, etc.)

To find out if you are eligible and to get started, call (585) 271-0660 x 2576.



